



Media Coverage

TVB
South China Morning Post
The Standard
Inmediahk

Metro Radio

NEW WAVE TO DEVELOP WATER TAXI SERVICES

Plain sailing for water taxis in Hong Kong as survey finds high demand for proposed service

Almost 90 per cent of respondents would use on-call boats – but researchers say somebody has to take lead on providing service



■四名美國大學生搭水上的士僅兩分鐘 船程要付四百元。 (何瑞芬攝)



Current water taxi type services



- 1. Tsing Yi
- 2. Yau Ma Tei Typhoon Shelter
- 3. Tsim Sha Tsui
- 4. Hung Hom
- 5. Sai Kung
- 6. Shau Kei Wan Typhoon Shelter
- 7. North Point Ferry Pier
- 8. Central Pier 9
- 9. Aberdeen Harbour

Sampans





Aberdeen Harbour

Charged: HK\$7.5 per person

Duration: 3 minutes

Sai Kung

Cost: HK\$60 per person

Duration: 1 hour

Kaitos



Sai Kung

Charged: HK\$30 per person round trip

Duration: 10 minutes



Aberdeen Harbour

Charged: HK\$2.2 per person

Duration: 3 minutes

Launches



Hung Thai Motor Boat Co

Cost: HK\$800 per boat (5-6 people)

Where: Central to West Kowloon

Book 1-2 hours in advance

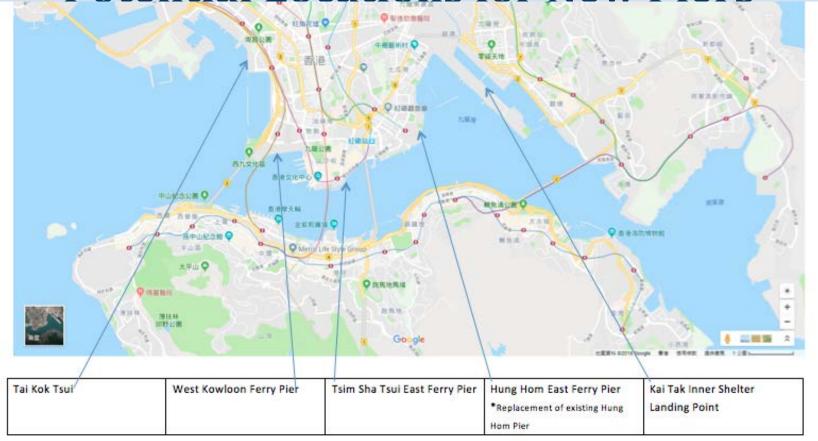
Ming Lee Co

Cost: HK\$800 per boat (10-12 people)

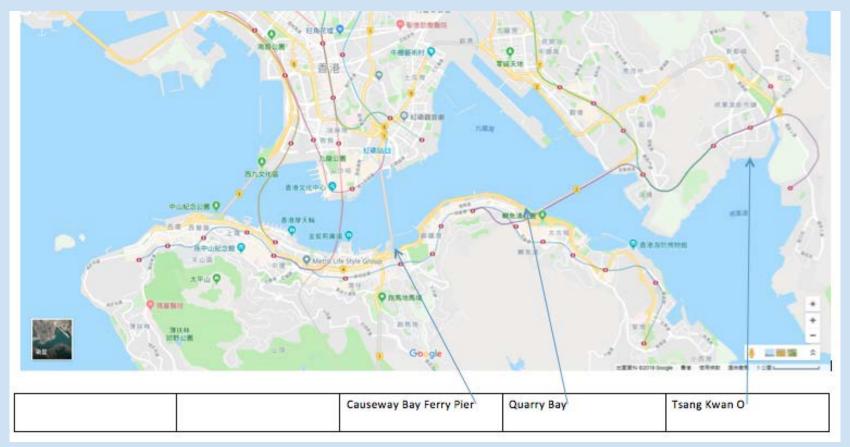
Where: Central to West Kowloon

Book 1/2 hour in advance

Potential Locations for New Piers



Potential Locations for New Piers



Public Interest Survey



On-Site Surveys

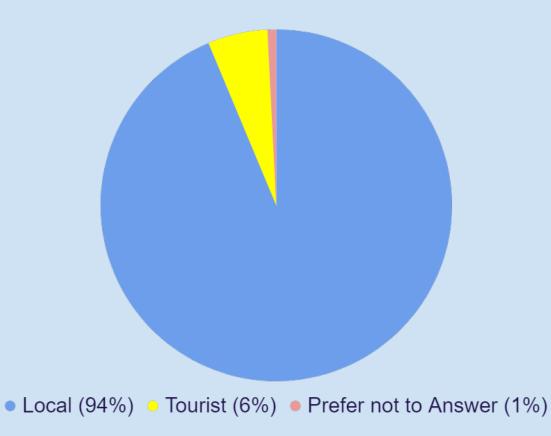
Approached - 133

Surveyed - 91

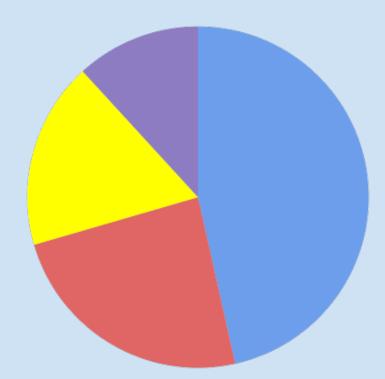
Online Responses - 417

Total - 508

Are you a tourist or a local?

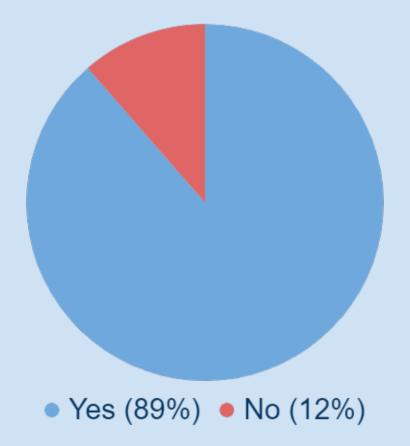


Have you used a water taxi before?

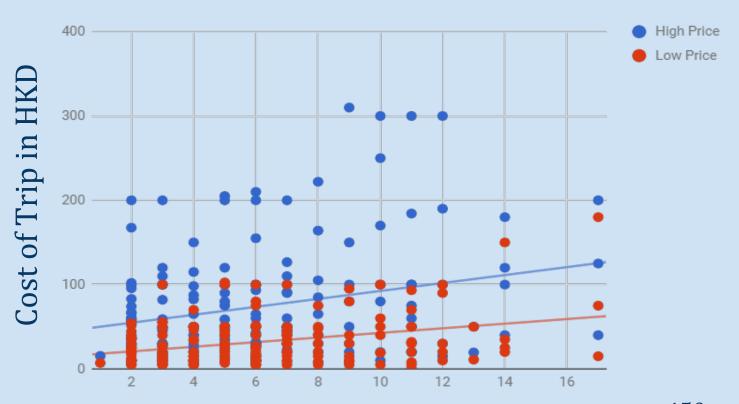


Never Used Water Taxi Before (47%)
 Both (24%)
 Outside of Hong Kong (18%)
 In Hong Kong (12%)

Would you like to use a water taxi service?



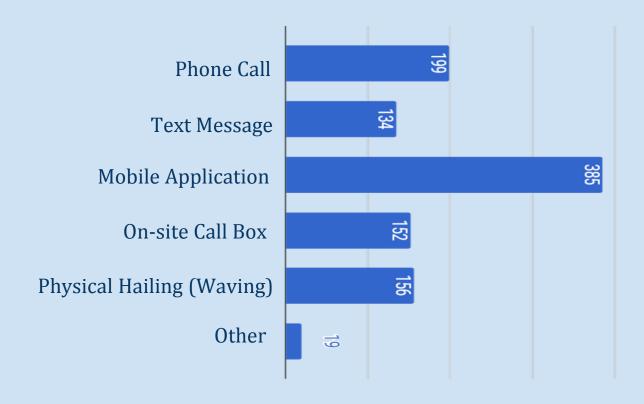
Pricing



Distance (km)

450 responses

How would you want to book this service? (select all that apply)



Legal Overview

Operating License

Certificate of Ownership

Ferry Service Ordinances License

Ship Classification

Class I: more than 12 passengers

Class II: 12 or less passengers



Licensing **Equipment Harbour Infrastructure Pricing Booking Marketing**

Phase 1 Phase 2 Phase 3

Licensing

Phase 1 Phase 2 Phase 3

• Charter services

• Kaito on-demand

- Amended license regime
- New water taxi licence

Equipment

Phase 1 Phase 2 Phase 3

Existing vessels

• Vessels fitted for purpose

New water taxi vessels

Harbour Infrastructure

Phase 2 Phase 3

Existing public landing facilities

Pontoon piers

- Upgrading of existing public landing facilities
- Additional public landing facilities

Pricing

Phase 1 Phase 2 Phase 3

- Bargained prices
- Quoted prices

- Published fares
- Quoted prices

• Dynamic pricing

Booking

Phase 1 Phase 2 Phase 3

- Physically hailing
- Phone call

- Text messaging
- Simple mobile application

- Mobile application
- On-site call box
- Online booking

Marketing

Phase 2 Phase 3

- Flyers
- Word-of-mouth

- Social media
- Flags on boats
- Postings on piers

- Website
- Brochures
- Uniform paint and flags
- Kiosk at piers

Licensing

Equipment

Harbour Infrastructure

Pricing

Booking

Marketing

Phase 1	Phase 2	Phase 3
Charter service	Kaito on-demand	Amended license regime, New water taxi licence
Existing vessels	Vessels fitted for purpose	New water taxi vessels
Existing landing facilities	Pontoon piers	Upgraded or additional landing facilities
Bargained prices, Quoted prices	Published fares, Quoted prices	Dynamic pricing
Physical hailing, Phone call	Text message, Simple mobile application	Mobile application, On-site call box, Online booking
Flyers, Word-of-mouth	Social media, Flags	Website, Brochures, Uniform

on boats, On-pier postings

paint and flags, Kiosk

Workshop

BMT Asia Pacific

Designing Hong Kong

Harbour Business Forum

Harbour Unit [Development Bureau]

Harbourfront Commission

Marine Department

Motor Boats and Tug Boats Association

Reed Smith Richards Butler

Transport Department

Government Involvement

Form a committee to assist with:

Licensing

Harbour Infrastructure

Marketing

Topics for Further Legal Study

Charter service → Co-chartering

Kaito on-demand list of routes (2500 possible) → Zonal routes

Phase 1	Phase 2	Phase 3
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